



# Customer Guideline Sheet

**During the re-roofing process of your home, you will be living in a “construction area”. We realize this can be an inconvenience, so we have compiled the following list to assist you.**

## BEFORE CONSTRUCTION BEGINS

1. Have driveway clear and vehicles out of garage the night before or early in the morning. The truck and material delivery will be in the driveway first thing in the morning.
2. Remove wall hangings and breakable objects from shelves. (They may fall due to vibrations caused by hammering)
3. Confine pets indoors or restrain them away from the house.
4. Move outdoor potted plants, indoors.
5. Park vehicles away from house.
6. Disarm burglar alarm; vibrations may activate it.
7. Please do not run your sprinkler system the night before or during scheduled construction times.

## DURING CONSTRUCTION

1. We generally show up about daylight to begin work.
2. The roofing crew will need to be provided with a source of electricity and/or water.
3. There will be nails and debris around your house and in your driveway during the installation period. Please walk carefully and do not drive on your driveway until we are finished.
4. When entering or leaving your home, exercise caution. Debris and other objects may fall from the roof.

## AFTER CONSTRUCTION

1. Check to make sure all gates are closed before letting pets outside.
2. Watch for overlooked nails.
3. Leave permits up until the city does the final inspection, if applicable.
4. Check furnace and hot water vents to ensure that they are connected at the unit (They may come loose when the new vents are installed).

## PAYMENT OPTIONS

1. Check, Cashiers Check or Money Order.
2. Make all checks payable to Frisco Roofing, llc.

**Please note: Although we do everything possible to make sure your roofing experience goes smoothly, mishaps can occur. Please notify us immediately if you experience any problems so we can rapidly correct them.**